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Norwood Primary School

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18/01/10

Dear Parents/Carers

As a school we have worked to implement communications systems that enable school to keep you up to date with news, information and current initiatives. These include

- Regular half termly Curriculum Newsletters for each class
- Teachers and Support Staff available at the beginning and end of the school day
- Governor Newsletters
- Up to date notice board
- Suggestions box in the school foyer
- Letters and information available on our website – www.norwoodschool.co.uk
- Text and electronic communications

Norwood School wants to ensure that the service we provide is developed further and offers a platform for our school community to communicate using effective, accurate and simple systems.

To ensure that we provide you with a service that works for you, is helpful and smooth running, we request that you complete the following questionnaire. The results of this will enable us to target our development in areas that will work best for our community.

Thank you for your support with this improvement initiative.

Yours faithfully

Mrs D Reynolds



Please complete the questionnaire 1 = Agree 2 = Sometimes Agree 3 = Disagree			
Statement	1	2	3
I am registered as a user of Parentmail.			
I regularly receive communication through Parentmail and I am happy with the system.			
I receive texts via parentmail for emergency situations.			
I would like to be able to respond to school electronically, reducing the need to print and return paperwork (i.e. to give permission for trips and visitors etc).			
I would like dedicated days to receive letters – i.e. letters only issued on a Monday and Thursday.			
I would like to be able to pay for trips, school meals and other costs by electronic systems via the school website.			
I get enough notice for trips, visits, celebration assemblies, events etc.			
I access school information via the school website and find this beneficial.			
I read the school notice board and find the information useful.			
I appreciate receiving my child's half termly curriculum letter and it updates me with my child's learning, helping me to support my child.			
The information shared in the Governor's newsletters keep me up to date with governor issues.			
I have used the suggestions box in the school foyer.			
I appreciate my child's teachers being available before and after school.			
I know that I can contact the school office to arrange a longer more confidential appointment with my child's class teacher.			
Please use this space to provide comments and suggestions that would further improve our systems for community communications.			